

### Manual 15

#### Particulars of facilities available to citizens for obtaining information [Section 4(1)(b)(xv)]

##### Facilities available for obtaining information

S. No.	Facility available	Nature of Information available	Working hours
1.	Right to Information Act, 2005	All information which does not attract restrictions given in Sec 8 & 9 of right to Information Act 2005 can be obtained through State Public Information Officers of Competent Jurisdiction	On all working days from 10 AM to 1.30 PM and 2 PM to 6 PM.
2.	Website of the Prisons Department – <a href="http://www.tiharprisons.nic.in">www.tiharprisons.nic.in</a>	Prisoners Lodgment, Reformative and Rehabilitative activities, Medical facilities, Educational activities, Legal Aid, special courts, Contact persons with their telephone numbers, Telebooking numbers etc.	Round the clock
3.	Information Counter	Location of prisoners lodged in jails, Their days of interviews, list of prisoners to be release during the day, telephone number for tele-booking of interviews, contact telephone number of senior jail officers and details about interview hours.	On all working days 7 AM to 12 Noon and from 3 PM to Jail-lock up.